



Annual Report 2012

Introduction

Dear JWOC Supporter

Welcome to our 2012 Annual Report! This report looks at each project and its progress and impact in 2012, comparing this against the goals set. It also shares stories from the projects, giving glimpses into the lives of those affected by our work. Additionally, each project section looks at the priority goals set for 2013.

If you have any questions about this report, please email info@journeyswithinourcommunity.org.

Best regards,

Nicola Ball

Managing Director, JWOC

P.S. To see more about our work in 2012 take a look at our [Year In Pictures](#).



Scholarships

Goal- To focus additional training on career and employment skills.

Achievement- During 2012 Scholarship Students attended 7 career and jobs skills workshops and two Careers Mornings, in addition to a range of life skills trainings . The workshops, led by the JWOC management team and visiting experts, covered topics such as Good Interviews, Public Speaking and Writing Cover Letters , all of which had been especially tailored to the local situation and the students' needs.

The new style Careers Mornings harnessed the experience, initiative and enthusiasm of some of our most successful graduates. During these mornings our current students learnt practical information about how to make the most of gaining a degree and starting out in the professional job arena.



Scholarship Stories

As part of my volunteer works at JWOC throughout two years, **I could learn many new things** as well. I could learn a lot about working, teaching and learning styles. It's worth and valuable for me. I gained lots of new experiences from JWOC. Yes, I was lucky to have such a **great opportunity** to learn and develop myself. My learning-teaching improve as well as thinking because of JWOC. I compared everything in the old days and now. **Everything changed.**

I would like to express my thanks, gratitude to JWOC that offered me **a great opportunity**, assistance and suggestions to me.

Bouakham, 2012 graduate, Laos



To read more stories from our scholarship students take a look [here](#).



Scholarships

Goal- To make more opportunities for alumni to remain engaged and helpful

Achievement- Our alumni are the vital part of our new Careers Mornings and Mentor Scheme. The mentor scheme matches small groups of current students with a successful graduate. Their monthly meetings are an excellent opportunity for students to learn and for our graduates to share their experiences while gaining skills in facilitation and mentorship.



Photos- Above- A graduate leads a mentoring session with current students.
Left- the graduates party is a fun opportunity for alumni to get together and share stories.



Scholarship Stories



During nearly two years in the Clean Water **project I receive so much knowledge and experiences.** I know how to work with people, how to communicate, group working, and I can **share my knowledge** got from JWOC to other people in my community and to the other people who do not or not yet getting to know.

JWOC told me about how to use the internet as before I do not know what is internet and what is email. **JWOC changed me so much,** at first I was a person with lack of skill or even can say no skill that cannot do anything for community or society, but now I become a new person that have everything - knowledge and experience from the university and from JWOC. **I am very very happy** when I can see the **smiling of my parents** because they do not have enough money for me to study at university.

Borey, Year 3 student, Cambodia



Scholarships

Goal - To maintain scholarship student numbers at 95 across the three countries.

Achievement- During 2012 we had 88 students across our three countries.

This decrease was due to the decision to not enroll new students in Myanmar until we have a regular team member able to give the students the extra support they need. The thing that makes JWOC scholarships so worthwhile is that we go beyond paying university fees and provide students with support all round to help them make the most of their opportunity. We want our students in Myanmar to receive the same high level of additional assistance.

To learn more about how the scholarship programme works take a look [here](#).



27 students graduated in Cambodia



Laos students held a very fun reunion and team building day



Scholarship Stories

I feel that four years teaching English experience at JWOC is **fantastic** because it could turn me to be a **professional teacher** plus I studied English at university so it has helped me to improve my English and my teaching a lot before graduating.

I was so glad to be a teacher at JWOC. I love teaching students at JWOC very much because it was the best memory. I cannot describe how much love JWOC and I have learnt from JWOC because **it is more than you can say or tell.**

By volunteering at JWOC, it definitely makes a **big change to my life** and helps me find a **better job**. Without volunteering experiences at JWOC, I would not be able to work in my position today. Now, with my work I teach life skills and English to young adults so it is a great opportunity for me to **use the knowledge I have gained** from volunteering at JWOC and at university.

Sreylin, 2012 graduate, Cambodia



Scholarships

Goal - To have at least 80% of students earning at least 20% more than average salary within one year of graduating .

Achievement-The average monthly salary of our graduates was \$239, over three times the national average



Our 2012 graduates pose at their celebratory party

Goal- To have at least 80% of students have 'graduate level' jobs within 2 months of graduating .

Achievement- Of our most recent graduates we found that 71% had graduate level jobs (jobs which required a degree and/or where they routinely used skills and knowledge from their course) two months after graduating.

However, the average monthly salary of the group was \$179, around twice the national average.



Scholarships – Goals for 2013

To maintain 72 students in Cambodia plus up to 10 each in Laos and Myanmar

To form partnerships with local businesses and NGOs to help scholarship students secure degree-relevant jobs.

To write a formal policy concerning the selection of scholarship students.

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Through this we can enhance the impact of each scholarship. Students can get more experience while they study and a better job when they graduate.

We know our scholarships make a huge difference, so we want to make sure we offer as many as we can . However we want to limit numbers to ensure we can maintain the same high quality

With the organisation growing it is important for us to have policy written down to ensure fairness and consistency .



Scholarships – Goals for 2013

To provide an increased amount of training and opportunities for students to learn how to use the internet productively to find jobs and information.

To provide at least 12 hours of mentoring for each scholarship student in Cambodia.

Of third and fourth year scholarship students, to have more than the average number (based on non-scholarship students) working in degree-appropriate jobs.

For many of our students JWOC is the first time they will use a computer – there's an important skill gap to fill

We know the great benefits mentoring can have so will strive to create time for these sessions to happen

This will let us know if our work on careers training, providing experience and finding placements is working.



Clean Water



Goal – To improve scouting and mapping process to reduce errors and increase efficiency.

Achievement- We made changes to the process which have increased accuracy. One of these changes focuses on confirming the name of the household- without roads or addresses it is important the team and village elders are clear on which families have been identified. We have worked with the volunteer team to improve their interviewing skills- a vital component of gathering data for our water availability maps.



Photos- *Above*- the team work together to check the collected information. *Below*- a villager is interviewed as part of the baseline survey



Clean Water Stories

Clean Water for Schools

On the 12th June 2012 JWOC signed a **partnership agreement** with the Siem Reap office of the Cambodian Ministry of Education Youth and Sport (MoEYS) to provide primary and kindergarten schools with a clean water solution. 32 in need schools were identified, totaling **13,143 students** in 317 classes. The initiative will give easy access to **clean, safe water** for each child while they are in school.

For this initiative with the ministry JWOC followed its tried and tested approach that has also been successful in working with partner villages. This means that **contracts** are in place with both the ministry and individual schools, that the ministry made a financial and time **contribution** and that the initiative has a strong **commitment** to training.

To see more pictures from the training click [here](#) and [here](#).



Teachers demonstrate good hand-washing technique during training



Clean Water

Goal- To refine hygiene training content and method in line with results of impact assessment.

Achievement- Over the year we made changes to all three of our training sessions (hand-washing, teeth-cleaning and filter use and set up) . These modifications were informed by results of the impact assessments and also individual feedback from participants and our trainers.

We have been able to insert new visual aids in parts where we found participants were sometimes confused and also re-trained the team using the new materials.



Photos- Above- some of our training materials- props and visual aids reduce confusion. *Left-* the team during a training session



Clean Water Stories

From Seng, the new Clean Water Manager in 2012

I am very well and happy working with JWOC. There are 19 scholarship students volunteering in my team. Since I have been working at JWOC, I have done activities in two different places, at schools on Saturday and in the villages on Sunday.

With the schools, we have done specialized training to all principals and teacher representatives, and we are still busy providing Hygiene Training to students.

There are four schools that have been done, Krous, Kok Patry, Svay Donkum and Phom Thnol primary schools. There are more than 2000 students having been provided hygiene training. The students, teachers and the principals of schools are welcoming and very happy that because of us they have clean water to drink, enough water using in the class and knowledge of good hygiene practices.



Photo of Seng from team-building day when all of JWOC learnt (some better than others!) how to throw pots.



Clean Water

Goal- To bring clean water to at least 3000 people.

Achievement- We brought clean water to 4184 people in rural villages, plus through our Clean Water for Schools initiative thousands of children now have clean drinking water in their classrooms

*Below-*By distributing filters to each classroom, and training teachers on how to maintain them, over 12,000 children now have access to safe drinking water during the school day



Above- we built 37 new wells in rural villages, providing a easy, year round source of water plus we repaired 213 wells- bring water sources back to life.

To learn more about the Clean Water Project in 2012, take a look [here](#).

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Clean Water

Goal- In the villages we work with, to increase use of good hygiene practices by at least 50%.

Achievement- From the data we have collected as part of our impact assessments this figure is 33%. However we suspect this figure may be inaccurate due to the structure of the questions asked. We will work to fix this in 2013.

Goal- In the villages we work with, to decrease incidence of hygiene related illnesses by at least 30%.

Achievement- For 2012 we found this to be 28%. The follow impact of this is that adults are able to work more and children miss less school.

To see pictures from one of our 2012 villages click [here](#).
To learn more about the project and how it works go [here](#).



Above- A villager answers questions about how she transports and stores water.



Clean Water- Goals for 2013

To bring clean water to at least 3000 people.

To redesign well repair policy including training and use of Village Clean Water Contribution with trial implementation by June.

To provide hygiene training to over 10,000 school children.

In the villages we have worked with, to increase the number of pump wells that are repaired when needed to 80%

In the schools we work with, to increase year round access to safe drinking water to 90%

Alongside our new initiatives it is important to us to remain focused on getting clean water to those who most need it.

This will let us know if the new repair training and policy is working

This is part of the Clean Water for Schools commitment

We need to make sure that the wells, filters and training provided this year translates into lasting changes in the schools.



Microfinance

Goal- To investigate, and if viable, to prepare for distribution of student loans for final year students in time for semester two 2012.

Achievement – We currently have 4 student loans out. This number is lower than planned but for the individual students makes a huge difference. The repayment rate for the year was 100%



Some of our 2012 borrowers. In this year the average loans size was \$ 130

Goal- To ensure Octopus and Quickbooks records are consistently up to date, in agreement and accurate.

Achievement- There have not been any problems in this area. This has been helped by the production of an Accounting handbook for the Microfinance Project and additional financial training for the managers.

To read more about the activities in 2012 take a look at the updates [here](#).



Microfinance Stories

When 51 year old Sarorn collected her second JWOC Microfinance Loan she became JWOC's **500th borrower**.

Sarorn is a **hard working widow** with four children. She runs a fried pork business from her home near the Siem Reap River. Through her loans she has been able to increase her number of customers – earning her more money but also making her **less vulnerable** if one customer stops ordering.

Getting a loan from JWOC has also meant Sarorn can buy the raw ingredients in larger quantities meaning she is able to negotiate a better price and make **more profit** on each sale. The loans have also allowed her to buy new equipment – a pan in good condition is imperative when dealing with hot oil! With the extra money Saron has been able to get her **youngest child back into school**- something that she is very proud about.

Saron is already **planning for the future** and all being well she will use some of her increased profits plus a loan from JWOC to buy another pan and burner and employ an assistant so she can substantially increase production.



Microfinance

Goal- To increase the number of loans distributed by 20, compared to 2011

Achievement- Through improvements in the system and a larger team we were able to distribute an additional 107 loans in 2012 compared to 2011. This increase did not have a detrimental effect on repayments which remained high.



One of our happy start-up borrowers

Goal- To enable at least 15 new businesses to become established and generating profit.

Achievement- We had 16 borrowers take a start-up loan and all were able to continue their business for the duration of the loan and make full repayments.



Borrowers and the Microfinance team during the March disbursement.

To read more about the activities in 2012 take a look at the updates [here](#).



Microfinance Stories

Sok is 55 and originally from the capital Phnom Penh. She moved to Siem Reap after her divorce to start a new life, including setting up a micro-business.

With two JWOC loans Sok has been able expand her business adding sugar cane juice and also expanding her stall to include two cooking areas. She is now able to match the demand for her fried noodles and also gets extra profit by offering customers a cool drink alongside their lunch or snack.

Her profit has increased to US\$240 per month from US\$150 per month before she expanded the business. This increase in profit means that her son, who used to be out of school to help earn money, is now back in education. A great investment in his and the family's future!



This photo shows Sok's newly expanded business- with two cooking stations and sugar cane juice for sale- it is keeping cool in the red ice box. These differences have greatly increased her profits and standard of living.



Microfinance – Goals for 2013

To disburse at least 200 micro – business loans

To refine all loan procedures and ensure procedures and policies are accurately recorded in the Project Handbook

To train third and fourth year students to carry out additional activities in the loan process and put in place documents and procedures to support this

To increase the number of Student Loans distributed to ten

To have zero major concerns during the internal audit of adherence of procedure

It is important for us to have documents and training in place to allow for growth, consistency and succession.

We need to check that the changes we make to responsibilities and procedures don't have a negative impact on the quality of the work done.



Free Classes

Goal- To improve the quality of classes through increasing ability of teachers and availability of resources.

Achievement- To increase teachers' ability there were 28 Teacher Development Workshops and all teachers were observed and given feedback at least once. We also have more teaching resources available including ideas books, flashcards and other visual aids.



Flashcards are a great teaching resource



Teacher Development Workshops are an opportunity to learn and share ideas

Goal- To increase the number of under 8s benefiting from JWOC free classes, beginning early 2012

Achievement- Since February 75 children between 3 and 8 have been studying with JWOC , an substantial increase from just 20 in 2011.



Free Classes

Goal- To ensure at least 85% of students finishing one course are capable of moving on to the next level of English learning.

Achievement- During the year 49 courses finished, across these courses 82% of students were capable moving up to the next level. Through analysis of the results we found that students that didn't reach the required level were also those with low attendance. Increasing attendance will be a focus for 2013.

The Free Classes at JWOC had 685 enrolled students at the end of 2012, plus many more make use of the library and drop-in classes.

To read more about the Free Classes Project in 2012, please take a look [here](#).

Students take tests across the four skills- listening, reading, writing and speaking- to assess their ability to move up to the next level.



Several students from the nearby pagoda attend classes



Free Classes Stories

Rany graduated in July from our new *Sewing for Livelihoods* Course. After she graduated, she opened a small sewing shop in her home village which is about 60 km from Siem Reap and she wants to open a bigger shop in the future. She said, “I have learnt **many sewing skills** from JWOC so that I have enough **confidence** to run my own business, and JWOC made it possible for me to have this **great opportunity**.”



To learn more about our sewing courses, *Beginners* and *Sewing for Livelihoods*, click [here](#).



Free Classes - Goals for 2013

To provide free classes to at least 700 students

To improve accuracy in measuring students' level of English attainment by overhauling the tests and testing system.

To create and run 'bridging' classes to ensure students can move smoothly between the three sections of the school (Under 8-Children- Adults)

We want to maximize the use of our facilities and give learning opportunities to as many people as possible.

Once someone has decided to commit to learning we want to maximize the momentum and have continuing classes available

Measuring achievement is important for us and for the students so we need to ensure we have the best possible system in place



Free Classes - Goals for 2013

To increase the number of sewing course students using their new skills for income generation within 2 months of graduation

To ensure at least 90% of students have an appropriate class to enter on successful completion of their current class with no need to miss or repeat levels.

This is to measure the impact of the new 'bridging' classes and the checks the overall range and number of classes on offer.

This is to recognize that just teaching skills is not enough, we need to check that the students are able to use those new skills to earn money for their families



Community Liaison and Assistance

Starting in 2012, the Emergency Relief Fund was renamed and re-designed as the Community Liaison and Assistance Project to allow us to better work on the long term impacts of the flooding and also extend the level and scope of assistance JWOC is able to offer.

The goal of the project is - **To improve the lives of local communities through providing access to information, skills, knowledge, infrastructure, assistance and materials.**

In 2012 this focused on two areas-

- To provide needed recovery assistance to villages affected by flooding
- To provide information and support to allow local people to utilize the free or low cost services and facilities offered by NGOs and government



Community Liaison and Assistance Stories



After repairing the road between Lberk and Roharl villages the team went back to find out the difference it made. Here is one of the quotes they collected.

Construction worker, Mr. Yeourm Youn, said “Everyday, I use this road with my bike **for going to work** since this road has been totally repaired. I go to work **quicker**, I feel very happy and comfortable for making it easy to use my bike. Now, I can use my bike on this road fast as I want and I feel safety because it is smooth. Before I travelled to work on my bike I had felt tired and hard because I use more energy for getting the place on time, but now **the road looks good I can use my bike on it very happily.**”



Community Liaison and Assistance

Goal- To recruit and train a new team to manage and implement the project.

Achievement- The team has a full time project manager, a part-time assistant and a group of scholarship student volunteers. The team receive coaching and training to help them work to the best of their ability.



Goal- To carry out needs assessments in at least 5 of our partner villages by end of March.

Achievement- These were one of the project's first activities and gave the team valuable information. From these assessments we found that families' pressing concern was food and this led to the establishment of the home vegetable garden activities and the food for work schemes.



Community Liaison and Assistance Stories



Noeurn lives in Antangkun, a small village 30 kms (18 miles) from Siem Reap.

After joining JWOC's Home Vegetable Garden activities Noeurn's **success with vegetable production increased** greatly. She said "I received technical skills training and materials assistance from the project and now I am skillful in vegetable growing". Using the materials and knowledge provided by JWOC Noeurn is able to **grow enough vegetables** to both enhance her family's diet and have surplus to sell at the market.



JWOC's Home Vegetable Garden activities involve **practical training sessions** on all aspects of vegetable production. The participative sessions are run by a local expert who has long experience in training villagers about modifications to traditional farming techniques that make **a real difference** to production.



Community Liaison and Assistance- Goals for 2013

To be able to respond to emergencies in our target villages

To create linkages with job providers

To create training materials focused on major health myths and misconceptions

As part of their work the team will need to gather information and contacts needed for future emergency relief efforts

Through information gathered during other projects, such as Clean Water, we have found consistent misunderstandings and misconceptions of issues, which are having a detrimental effect on villagers' health.

Once the immediate impact of the flooding subsided the main concern we heard from people was employment. Most people work as rice farmers but this work is seasonal; another source of income is always needed.



Community Liaison and Assistance- Goals for 2013

To increase the number of liaison actions to an average of 8 per month.

In villages we work with decrease the number of under 6 year olds that are underweight by 20%.

This was chosen as an indicator to check if health messages and increased earnings have an impact of the health of villagers



One of the liaison actions in 2012 was to take Brunei and others to the *Operation Smile* clinic.

The research efforts in 2012 mean the team have a great database of information for 2013 it is time to increase the amount of action taken using that information.



Laos

Goal- To gain an Operational Permit by first quarter of 2012

Achievement- This wasn't achieved during the first quarter but an Operational Permit was obtained by the end of the year. The next step is to secure specific ministry agreements.

Activities were limited, at the government's request, while the application was in process. However, we continued to support our scholarship students, provide informal children's lessons and provide assistance to two local schools.



Photos L-R, Phik Noy Primary School, one of our scholarship students outside his college and a weekend craft lesson



Laos – Goals for 2013

To gain full government permission to work.

To establish a new team to run JWOC Laos

After gaining full permission we will be able to expand our work in Laos, needing a full time team

Once one level of permission was given, unfortunately further levels were revealed.

To see pictures from our work in Laos take a look [here](#) and [here](#).



Donated resources in use in a local school classroom.



Myanmar

Goal- Managing Director to visit project by March.

Achievement- The visit took place and was a great opportunity to gain a better understanding of facilities, processes and other issues affecting the work in Myanmar. This information led to a scaling down of operations until a more established team and office can be put in place.



Goal- To improve the quality of tutoring through increasing ability of older students and availability of resources

Achievement- During the visits the older students were given training and resources to help them better carry out tutoring and organizing extra activities.



Left, some of the younger student who will benefit from the extra resources and training for the older students.

Above, one of the meetings to discuss running extra activities and looking after resources.



Myanmar

Goal- To increase the frequency of the homework club sessions

Achievement- Unfortunately, homework club sessions have not increased but there have been additional art and crafts and English sessions.

Goal- To increase the homework scores of the younger children in the orphanage.

Achievement- Unfortunately due to not having a member of staff in Myanmar it has been impossible to get these numbers from the school.



Goal- To increase the number of teaching and learning resources available in the orphanage

Achievement- Donated craft resources were taken to the orphanage plus additional Burmese language resources were bought along with resources for English learning.



Some of the scholarship students who carry out the extra-curricula activities.



Myanmar – Goals for 2013

To find a voluntary manager with sufficient time to run and enhance current operations

Other activities will be paused until a suitable person is found. We will of course continue to support current scholarship students to the end of their degree.

It is becoming increasingly difficult to maintain a high quality of work we want to provide without a dedicated team member in country.



One of the additional activities organized by the scholarship students



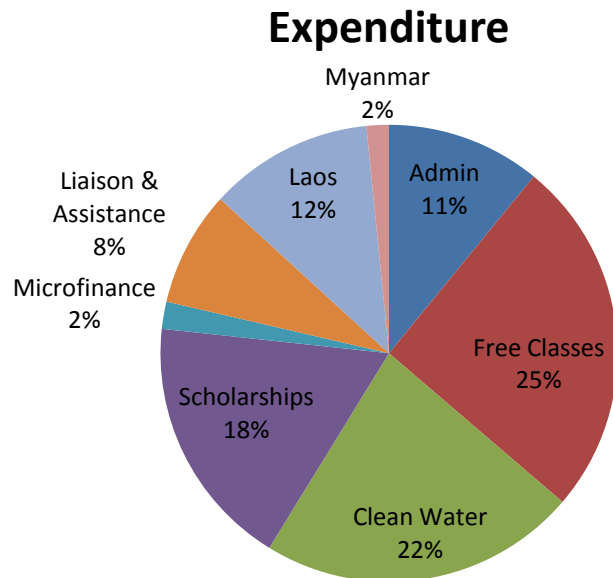
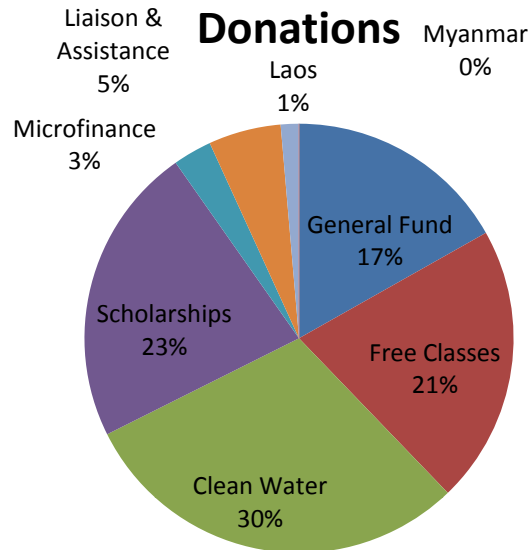
Finances

In 2012 \$ 191,537 was donated to JWOC, in addition smaller amounts of funding were received from paying volunteers, repayments on loans and from the sale of goods.

Some funds donated in 2012 are for work to be carried out in 2013, so the donation but not the expenditure is shown in the breakdown. These charts also do not show funds given out in loans, as due to our high repayment rate these loans are not considered expenses.

Where a project did not receive sufficient dedicated funding the deficit was covered by donations to the General Fund.

JWOC retained its 501 3 (c) status. Details of information submitted to the IRS can be found at www.guidestar.org



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