



Annual Report 2013



SEE A PROBLEM, SOLVE A PROBLEM

JWOC develops projects in Southeast Asia that reduce poverty levels, increase educational and economic opportunities, and empower recipients and supporters, inspiring ongoing social change.

A message from JWOC.....

Dear Friend of JWOC,

In 2013, JWOC continued to evolve and grow; we nurtured our newest programs, Sewing for Livelihood and Community Liaison and Assistance and continued to deliver assistance to those in need via our Microfinance, Free Classes and Clean Water programs. The centerpiece of our organization, the scholarship program, continued its focus on providing a university education to deserving students in Southeast Asia, enriching their skills and equipping them for life after university through their volunteer work in JWOC programs.

In this annual report, we detail our progress in 2013 and our aims for 2014 and share what our motto of 'see a problem, solve a problem' means to those involved in JWOC. We are proud of what we have accomplished with your help in 2013 and feel we are well positioned with your continued support for on-going success in 2014 and beyond.

Kind regards

The JWOC community

info@journeyswithinourcommunity.org



2013 by the numbers

Over 10,000
beneficiaries

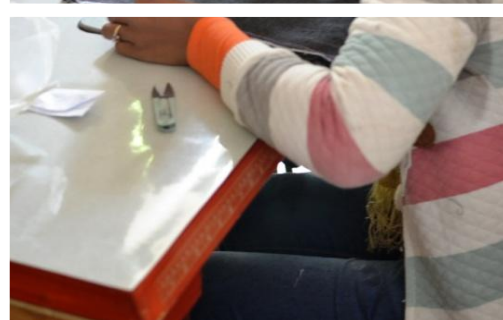


135 wells
repaired or
installed



Hygiene training
provided to 6495
school children

853 Free
classes
beneficiaries



74 scholarship
students

2013 by the numbers

Microloan
repayment of
100%



17 Scholarship
students
graduated



36 hours of teacher
development
workshops

Over 1800 hours of
Free Classes taught



73 organic
gardens planted

What does

SEE A PROBLEM, SOLVE A PROBLEM

mean to us?

Kheourn, Scholarship graduate and full time English teacher

It means That we have to find the best ways to deal with matters that affect our community. Here at JWOC we are planting seeds in our community to enable us to be resilient against our problems in the future.



Sakhy, 2nd year Scholarship student and Kindergarten teacher

It means When we encounter problems such as not enough food , no money for studying, or no clean water for drinking , we must investigate ways to help our community break the poverty cycle.



What does SEE A PROBLEM, SOLVE A PROBLEM mean to us?



Sonesa, Child development coordinator and librarian

It means When we meet a problem we will not walk away from it, we will search for a solution to solve it. If we walked away from our problems we will have to deal with them as serious problems in the future.

Kea, Scholarship graduate and Free Classes support officer

It means When members of our community require assistance JWOC is willing and ready. We have to find ways to empower our people so they are in a position to help themselves.



Making a difference

Meet **Leas**, a 60 year old widower, and beneficiary of our Home Gardens Program.

She began by planting ten rows of cucumbers using the methods she had learnt from the JWOC scholarship students.

She hasn't stopped there! Leas has expanded her garden to capitalize on the skills that she has learnt and has now sold over 120kg of vegetables to her community. With a big smile she says, "I now have my own market!"



Known as the 'Frame maker lady' by our program team, **Ry Sum** is 45 years old. Inspired by her friend's advice to become economically independent she came to JWOC to apply for a microloan. The loan enabled her to buy the necessary materials to begin her business. Her business has expanded and she now has 6 workers! She told our scholarship students that her life has changed, "I have spare income and I can spend my free time visiting my family, something that I couldn't do previously."

in our community!

Kea is one of our Free Classes students who has used JWOC's resources to empower and change his life. Not content with just learning English, where he has graduated starter class with flying colors, he also has just graduated in PowerPoint, Internet and E-mail classes. It has enabled him to find work as a receptionist in a guest house, and he is now the teaching assistant for his school's computer classes.

Our Free Classes program is designed to help people like Kea and provide skills which are directly transferable to their needs. Kea is a shining example of our program, but one of many who are empowering themselves through JWOC's platforms.



Chamreoun is a 2nd year scholarship student at JWOC who volunteers with the Community Liaisons Project. Our first memory of her is when she arrived at our office in tears! Her scholarship application had been washed away in the floods. Our scholarship program manager Vantha wiped away the tears and handed her a new application. Needless to say it was meant to be and she received her scholarship. Now in her 2nd year she loves volunteering with JWOC and telling the guests about our programs. She is an excellent role model for our scholarship students and in her own words, "Thank you for JWOC for giving me the chance to reach my dreams."

Making a difference in 2014



Thank you for your ongoing support, you have made a real difference in our communities.

Working together JWOC can continue to
'See a problem, Solve a problem'

Make a donation by clicking on the button below and help us continue to inspire ongoing social change throughout 2014 and beyond.



Scholarship Program



Number of 2013 graduates: 17

Number of graduates since JWOC's inception: 89

Number of new students given scholarships in Cambodia: 19

Number of active JWOC scholarship students: 74

Active female students: 37students

Active male students: 37students



Our goals and Achievements

Scholarship Program

To maintain 72 students in Cambodia

In 2013, we welcomed 19 new students in Cambodia, 12 of which graduated from high school and 7 students who were currently enrolled in university but required financial assistance to continue.

To form partnerships with local businesses and NGOs to help scholarship students secure degree-relevant jobs.

Our graduate students led an annual Careers Fair for our current students. Our Alumni are requested to share job opportunities with us, which we then disseminate to our students via email and on our active notice boards. Our network of local NGOs and businesses has also increased through our involvement with an external careers fair hosted by PEPY; giving us the opportunity to share information about JWOC and gain insight into local opportunities for our beneficiaries.

To write a formal policy concerning the selection of scholarship students.

The scholarship policy and intake procedures were written and revised to ensure that we remain meticulous in the application process and ensure we pick the most suitable applicants. Changes to policy revolved around fine tuning our approach to avoid gender and income discrimination and refining measures to accurately assess economic need, through extensive reference checks and home visits.



Our goals and Achievements

Scholarship Program

To provide an increased number of training opportunities for students to learn how to use the internet productively to find jobs and information

In 2013, JWOC added an Internet Research Workshop into our Scholarship Induction Training schedule. Students learned how to use search engines more effectively and how to research and discern information quality, especially when looking for a job and researching for university studies.

To provide at least 12 hours of mentoring for each scholarship student in Cambodia.

Our graduates led a mentoring group for 1 hour per month. Timing, in particular scholarship student schedules, was the biggest constraint on realizing the full potential of the mentoring program, and something we will be re-assessing in 2014.

Of third and fourth year scholarship students, to have more than the average number (based on non-scholarship students) working in degree-appropriate jobs.

In 2013, 35 of our scholarship students were third and fourth year students. In third year, 9 of our 18 students are in degree relevant jobs receiving salaries between \$100 and \$300 USD per month. Of our fourth year students, 12 of the 17 students are in degree relative jobs, with monthly incomes ranging between \$100 and \$400 USD per month. Most of our students are working within sectors connected to the degree they are pursuing in university. These numbers are high in comparison to non scholarship students working in Siem Reap. The average university student works in basic service receiving an average income of \$50- \$80 per month.

Our goals for 2014

Scholarship Program

- Maintain 74 students in Cambodia and support current scholarship students in Laos and Myanmar until graduation.
- Form partnerships with local businesses and NGOs to help scholarships students secure degree-relevant jobs.
- Provide an increased number of training and opportunities for students to increase capacity to find jobs and information, cultivate the alumni network, and pilot a regular alumni job talk night for JWOC alumni to share their experience in and provide tips to soon to graduate JWOC job seekers.
- Revise the existing mentoring program based on analyzing the prior year program, include an on-going connection with JWOC alumni.
- Measure the number of third and fourth year scholarship students working in degree-appropriate jobs.
- Ensure all JWOC students have a quality C.V.



Clean Water



Number of villages helped: 5, One village is still in progress.

Number of new wells drilled: 14

Number of old wells fixed: 121

Number of filters distributed following training: 684

Number of hygiene packs distributed following training: 2243

Approximate number of beneficiaries: 4036



Our goals and Achievements

Clean Water

To bring Clean Water to at least 3000 people.

JWOC brought clean water to approximately 2002 people in 2013. The number stands below the intended goal as the need of new well installations was low in comparison to previous years. As a result, JWOC concentrated on providing hygiene training and repairing existing wells to enable a more sustainable way of helping in the community.

To revise the Well Repair Policy to include training and clarify the use of the Village's Clean Water contribution.

Our well repair policy now has systems in place for more effective monitoring and is more aligned with our village centered approach to providing clean water. We introduced groups and leaders for designated areas within the targeted villages, as a result the community now plays a bigger part in the distribution of clean water within their own villages. This approach allows villagers to learn new skills and enables JWOC to obtain program information more quickly and efficiently.



Our goals and Achievements

Clean Water

To provide Hygiene training to over 10,000 school children and to increase year round access to safe drinking water to 90%

JWOC has a contract with local government schools to provide clean water and training to students in Siem Reap. The contract is ongoing and so far we have provided hygiene training to 6495 students. The number falls short of the proposed goals due to timing. We have to work to our contracted schools' schedules and also take into account school holidays and our volunteer schedules. We are on track to complete our goal by the end of 2014.

In the villages we work with, to increase year round access to safe drinking water to 90%

We have increased access to drinking water to 100% of the villages we worked with in 2013. We worked to ensure that our clean water "full village" approach increased year round access to safe water by ensuring that the scholarship student clean water teams delivered effective training practices, monitored records meticulously and ensured materials were of a high quality.

In the villages we work with, to increase the number of pump wells that are repaired when needed to 80%

We have reduced the timeframe in which broken wells are reported and are repaired; 100% of wells reported in need of repair were fixed within a 3 month time frame.



Our goals for 2014

Clean Water

- Bring clean water to at least 3,000 people
- Refine hygiene training content, including improvement of all materials, in villages, schools and the Free Classes Program.
- Provide hygiene training to over 6,000 school children.
- Ensure all wells are fixed that are in need of repair within a 3 month timeframe of JWOC being notified.
- Increase, in the schools we work with, the use of good hygiene practice to decrease incidence of hygiene related illnesses.
- Revisit and follow up with the schools we have worked with, train new students in hygienic practices and conduct water testing within a six month time frame.



Free Classes



Number of free classes at the end of 2013: 73 total, 16 computer classes and 57 English courses (93% and 85% pass rate respectively)

Estimated number of students who studied at JWOC in 2013: 853

Number of teacher training hours held: 36 + 4hrs initial training.



Our Goals and Achievements

Free Classes

To provide free classes to at least 700 students

We provided free classes to 853 students while focusing on offering suitable course choices and levels to class participants.

To increase the number of sewing course students using their new skills for income generation within 2 months of graduation

In 2013 the number of Sewing for Livelihoods graduates using their skills for income generation increased to 12, compared to 9 in 2012. 75% of graduates from our Sewing for Livelihoods course have their own sewing machine, and use their sewing skills to generate income at home by making and fixing clothes for family and neighbors. Sewing course students produced 880+ items for two local NGOs resulting in \$812 USD income for 12 graduates.

Two JWOC graduates have opened their own business upon completion of our Sewing courses. All graduates from both of JWOC's sewing courses continue to use their skills to make clothes for friends and family; reducing their household expenditure on uniform and children's clothing. 14 graduates from our Sewing for Beginners went on to join JWOC's Sewing for Livelihoods course.



Our Goals and Achievements

Free Classes

To improve accuracy in measuring students' level of English attainment by overhauling tests and the testing system

We overhauled the placement test and gave training to all interviewers to increase testing accuracy. All JWOC speaking, writing and listening tests were reviewed and refined. All of our teachers attended a workshop on providing, marking and giving feedback for tests, strengthening our overall approach to the testing process.

To create and run “bridging” classes to ensure students can move smoothly between the three sections of school; Under 8, Children’s Classes and Adult Classes

After recognizing a gap in classes for those graduating from kindergarten and those entering a children’s class we implemented a bridging class. Students showed increased progression in social skills and English language ability. We also reviewed our pre-starter English course to ensure adults with little or prior educational experience can review phonics and the alphabet before starting their class. Extra classes were run in the library for Kindergarten level students waiting for a new Kindergarten class to begin.

To ensure at least 90% of students have an appropriate class to enter on successful completion of their current class with no need to repeat or miss a class.

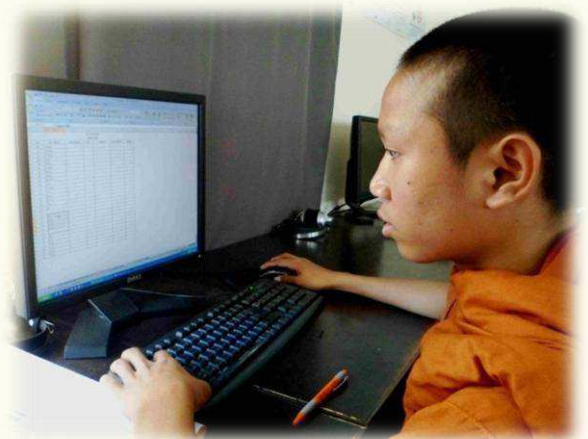
96% students had an appropriate class to enter on successful completion of their current class with no need to miss or repeat levels.



Our goals for 2014

Free Classes

- Provide free classes to at least 700 students, maintaining the level of 2013.
- Improve monitoring and evaluation systems for Free Classes to identify and effectively address attendance and class scheduling/timetabling issues.
- Develop and pilot a weekly art class alternative for the older children (e.g. science club).
- Increase the number of sewing course students using their new skills for income generation within 2 months of graduation.
- Increase and improve all training content and course offerings.
- Improve capability of JWOC's under 8' staff and the quality of under 8' classes through regular development training, including bilingual kindergarten classes.
- Address graduating teacher gaps and reoccurring state school changes by establishing a plan to ensure a smooth integration of new teachers and address the annual transition of teachers leaving due to university graduation.



Community Liaison and Assistance



Food for Work program: 1 (600m) road fixed , 38 laborers paid in rice, 1850 people are now able to use the road

Home Garden villages: 3 complete villages, 1 in progress. Beneficiaries with access to organic vegetables: 380 (76 gardens in 3 villages)

Number of new NGOs and other organizations connections: 7

Beneficiaries who were provided access to needed information: 85



Our goals and Achievements

CLA

To be able to respond to emergencies in our target villages

We repaired a portion of road (600 meters) impacted by flooding in Prasath Cha Village in March, 2013. Three months after the project was finished, the impact assessment was done; 89% of 27 households interviewed said that the road enabled them to travel easier and faster to work, school and other destinations.

For our Home Gardens initiative, as part of JWOC's flood recovery efforts, we worked in 3 villages and helped villagers create 76 organic gardens.

A nutrition training component was created and will be piloted in March 2014. Nutrition training in our target villages is for all children under 13 years, pregnant women and mothers with babies under 2 years old and for our home gardens project beneficiaries.



Our goals and Achievements

CLA

To create linkages with job providers

The liaison team communicated with job agency agencies in Siem Reap. All 85 beneficiaries that asked for job information were informed of known vacancies, and they all were able to secure a job. We will focus on the follow up of our beneficiaries having entered a job from our recommendations in 2014.

To increase the number of liaison actions to an average of 8 per month

We increased the number of actions to 9 per month. Most of the requests are related to education, for example finding Chinese, Japanese, Korean and other classes vocational training such as hospitality and catering and the health sector such as locating free clinics or medicines.



Our Goals for 2014

CLA

- Provide matchmaking services to JWOC beneficiaries and respond to emergencies quickly within our target audience and villages.
- Maintain the number of liaison actions to an average of 8 per month whilst increasing in-house integration with other JWOC programs.
- Create partnerships with job providers.
- Create training materials focused on major health myths and misconceptions to be delivered by the Community, Liaison and Assistance scholarship team .
- Develop and pilot a new Home Gardens model and refine after 2 cycles.



Microfinance



Number of loans distributed: 214 (January-46 April-49; August-68; November-51)

Repayment rate for January and April loan cycles (now completed):100%

Repayment rate for August and December loan cycles (still ongoing): 96%

Number of loan cycles distributed: 4



Our Goals and Achievements

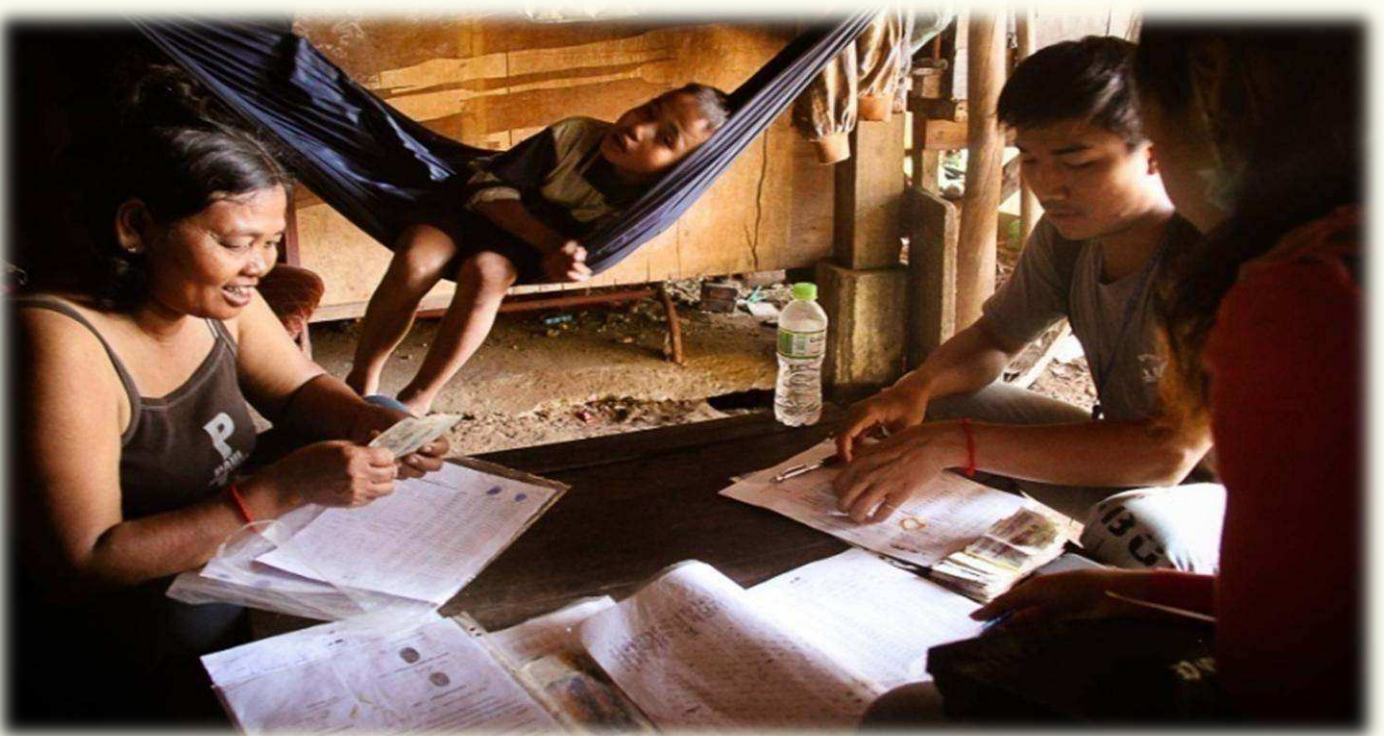
Microfinance

To have zero major concerns during the internal audit of adherence of procedures

No discrepancies or concerns were noted during the internal audit in 2013.

To refine all loan procedures and ensure procedures and policies are accurately recorded in the Project Handbook

JWOC has been working closely with the Microfinance Initiative in Melbourne (MMI), this organization worked closely with our Microfinance Program Manager to develop a Microfinance Program Handbook. This handbook features procedure and policies that are being used.



Our Goals and Achievements

Microfinance

To train third and fourth year students to carry out additional activities in the loan process and put in place documents and procedures to support this.

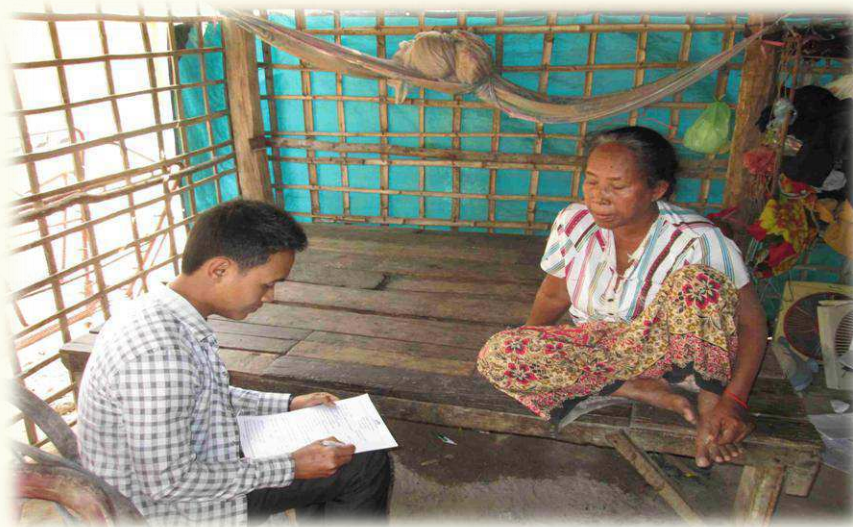
MMI worked closely with our scholarship student microfinance loan officers, training them to ensure all loan procedures and payments are carefully and accurately recorded. All loan officers benefitted from the revised loan forms and processes.

To increase the number of loans distributed up to 200

This year JWOC has distributed a total of 214 loans in 4 loan cycles.

To increase the number of Student Loans distributed to 10

The total number of student loan borrowers was 12.



Our Goals for 2014

Microfinance

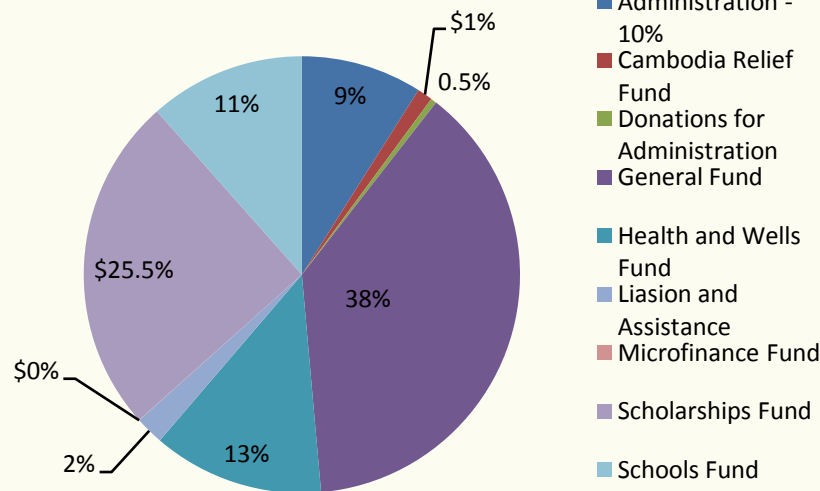
- Increase loan disbursement to 250 while maintaining repayment rate levels of 100%
- Refine all loan procedures and ensure procedures and policies are accurately recorded in the Microfinance Program Handbook.
- Ensure all loan officers are trained on new forms; train third and fourth year students to carry out additional activities in the loan process, including training on MIFOS, A Microfinance Software Program, and put in place documents and procedures to support this.
- Extend the operating area of Micro-loans.
- Analyze existing Student Loan program, then refine the program based on the learning from the analysis. Increase number of student loans to 15 during 2014.
- Research and analyze other student loan programs in the area and incorporate relevant learnings into the JWOC student loan program.
- Conduct an analysis of all Microfinance loans to date, develop and implement program improvement recommendations based on the analysis
- Balance workload of student microfinance volunteers to provide administrative support to the MF program manager and program.



Our finances for 2013

Donations

\$116,627



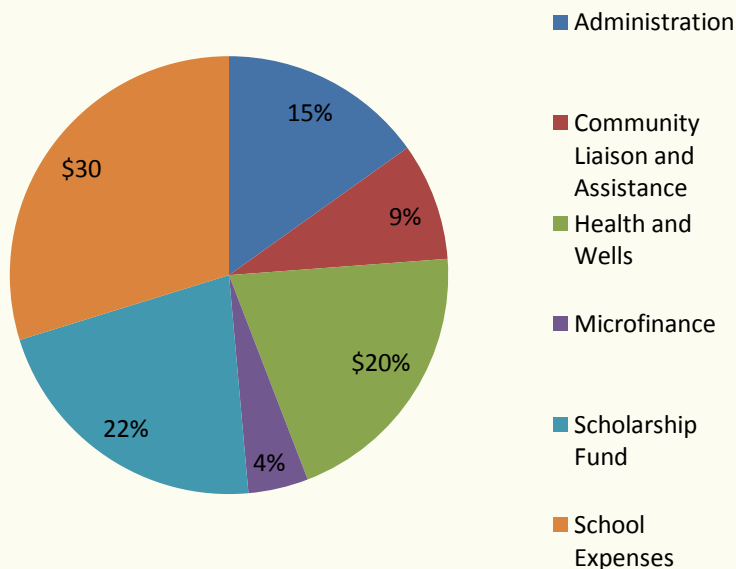
In 2013, \$116.627 was donated to JWOC in the form of donations. We also received \$1,834 through other methods of income, mainly merchandise sales.

Some funds donated in 2013 are for work to be carried out in 2014 so the donation but not the expenditure is shown in the breakdown.

Furthermore, some funds donated in 2012 have been carried over in 2013.

Expenditure

\$146,805



The charts also don't show funds given out in loans as due to the high repayment rate these loans are not considered expenses.

Where a project didn't receive sufficient dedicated funding, the deficit was covered by donations to the general fund.

JWOC retained its 501 3 (C) status. Details of information submitted to the IRS can be found at www.guidestar.org

Thank You



A huge thank you to everyone that has believed in us over the years; every sponsor, fundraiser, friend and volunteer.

Your support have enabled us to achieve so much, and we wouldn't have the opportunity to make a difference in peoples lives without you.

Thank You!

We look forward to continuing our journey with you in 2014 .



The JWOC family